



JEB BUSH, GOVERNOR

RHONDA M. MEDOWS, MD, FAAFP, SECRETARY

April 5, 2002

Dear Medicaid Recipient:

The Florida Medicaid office is working to improve your care and insure that your drugs have been properly stored and safely handled. As a result of problems with pharmaceuticals that may have been fraudulently diverted for resale, the Florida Medicaid Program is implementing the following guidelines for dispensing drugs to Medicaid patients in Dade, Broward, Palm Beach, and Monroe counties.

Effective April 15th, pharmacists are required to fill Medicaid prescriptions in accordance with one of the three methodologies:

1. Remove drugs from original manufacturers' packaging and place in pharmacy vials.
2. Write "M" in boldface print on the manufacturers' packaging.
3. Remove manufacturers' seals from the original containers.

Because of this new requirement, the packaging of your prescriptions may look different. Please understand that this is to protect you and other members of the public from harm.

Thank you for your cooperation. The Medicaid office is pleased to be of service to you.

Sincerely,

A handwritten signature in black ink that reads "George J. Kitchens".

George Kitchens
Bureau Chief
Medicaid Pharmacy Services

GK/ef

