



RICK SCOTT  
GOVERNOR

*Better Health Care for all Floridians*

ELIZABETH DUDEK  
SECRETARY

May 12, 2011

Dear Medicaid Recipient or Parent/Legal Guardian:

Our records show that you or your child received home health services paid for by Medicaid in the last six months. We want to let you know that Medicaid has a new contract with a company named eQHealth Solutions, Inc. (eQ Health). Beginning **June 1, 2011**, eQHealth will review all requests for home health services. This includes requests for private duty nursing and personal care services. eQHealth will take over the services that KePRO now provides.

Your home health provider will send requests for your home health services to eQHealth. The documents needed to receive approval for home health services are not changing. Please work with your provider if you have questions about these documents. Just like KePRO, eQHealth has nurses and doctors who will review what your provider submits. You will get a letter in the mail letting you know the decision.

eQHealth has a Web site at <http://fl.eqhs.org> that has helpful information. You can also call your local Medicaid office if you have questions about this change.

Sincerely,

Beth Kidder, Chief  
Bureau of Medicaid Services

BK/cad



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