What is a ROPA provider?
A ROPA provider orders or refers patients for Medicaid services, prescribes prescription drugs to Medicaid recipients, and/or serves as the attending practitioner in institutional settings for Medicaid recipients. ROPA providers may be identified as the referring, ordering, prescribing, or attending provider on professional, institutional, or dental claims.

Where can I find the law requiring ROPA providers to be enrolled?
Title 42, Code of Federal Regulations, Section 455.410 requires all ordering or referring physicians or other professionals providing services to Medicaid recipients to enroll as participating providers with the state Medicaid agency.

What is ROPA Enrollment?
The Florida Medicaid ROPA enrollment online application features a fully-automated process through which ROPA practitioners, licensed by the Florida Department of Health, can enroll in Florida Medicaid.

How can a ROPA provider enroll with Florida Medicaid?
ROPA providers may complete the online application that is available on the Secure Web Portal. The complete URL for the Secure Web Portal is http://portal.flmmis.com/flpublic/.

When is the deadline for ROPA providers to enroll in Florida Medicaid?
Florida Medicaid does not currently have an enrollment deadline. Providers may apply to enroll in order to comply with the federal enrollment requirement.

What billed services require identification of a ROPA provider on the claim or encounter?
Providers who know, or have reason to believe, there was a referring, ordering, or attending provider are required to identify the referring, ordering, or attending provider by their National Provider Identifier (NPI) number on the claim or encounter. All pharmacy claims and encounters must identify the prescribing physician or other practitioner.

I am already enrolled as a Florida Medicaid provider. Do I need to re-enroll as a ROPA provider?
No, if you are currently enrolled you do not require an additional ROPA enrollment in order to continue referring, ordering, prescribing, or attending for Medicaid recipients.

If I am a ROPA enrolled provider, can I later apply to become fully enrolled in order to bill fee-for-service or a health plan?
Yes, a ROPA enrolled provider may submit a new application to apply for full enrollment in Florida Medicaid.

Are ROPA enrolled providers able to bill claims to Medicaid or a Medicaid health plan?
No. Providers must be fully enrolled in order to bill fee-for-service claims to Florida Medicaid or be identified as the rendering practitioner on claims. Providers must be fully or limited enrolled in order to bill claims to a Florida Medicaid health plan or be identified as the rendering practitioner on claims submitted to a Florida Medicaid health plan.
How can a biller verify whether a provider is known to the Florida Medicaid program?
A biller interested in verifying if a provider is known to Florida Medicaid can do so by using the National Provider Identifier (NPI) search engine found on the Secure Web Portal. From the homepage, hover over the Provider Services tab, look under the Support column, and click **NPI to Medicaid ID Search Engine**.

What are the ROPA billing requirements for claims and encounters?
Billing providers may review the Professional, Institutional, and Dental Quick Reference Guides located on the Secure Web Portal. From the homepage, hover over the Provider Services tab, look for the Training column, and click **Quick Reference Guides**. The Agency will provide notice prior to denying claims and encounters for ROPA-related error codes. An anticipated compliance date has not been identified.

Are ROPA enrolled providers required to participate in the network of a Medicaid health plan or render services in a fee-for-service setting?
No. ROPA enrolled providers are not required to participate in the network of a Medicaid health plan or become a Medicaid fee-for-service provider.

Who should I contact for additional questions regarding ROPA enrollment?
You may contact the Provider Enrollment Contact Center for any additional questions you may have about the ROPA provider enrollment process, or if you require any assistance, at 1-800-289-7799, option 4. See the **Contact Us** section, below, for additional contact information.

Are out-of-state ROPA providers required to enroll in Florida Medicaid?
The federal requirement to enroll ROPA providers applies equally to in-state and out-of-state ROPA providers. The ROPA online enrollment application is available only for practitioners who have an active Florida Department of Health license. Out-of-state ROPA providers should refer to the Out-of-State Enrollments page for more information on how to enroll.

Does the ROPA enrollment requirement apply to the Children’s Health Insurance Program (CHIP)?
Yes, the federal enrollment requirement applies to providers who refer, order, prescribe, or attend for CHIP members.

Does the ROPA enrollment requirement apply to cross-over claims submitted for dual-eligible Medicare-Medicaid patients?
Yes, the federal enrollment requirement applies to providers who refer, order, prescribe, or attend Medicaid services for dual-eligible Medicare-Medicaid patients.

I am a physician assistant (or physician or advanced practice registered nurse) in a group practice and I am enrolled as a Florida Medicaid provider. My services are billed through my group practice. Do I need to also enroll as a ROPA provider?
No, you are already enrolled in Medicaid as required by federal regulations. You will be able to use your existing NPI for orders and referrals.
I am employed as a physician (or physician assistant or advanced practice registered nurse) with a Rural Health Clinic, and my services are billed through the clinic, but I am not individually enrolled in Florida Medicaid. Do I need to enroll as a ROPA provider?
Yes, since you have not been individually enrolled in Medicaid, you should enroll for the purposes of referring, ordering, prescribing or attending for services for your patients. The clinic’s NPI for orders or referrals may not be used. ROPA providers identified on claims and encounters must correspond to an individual practitioner. The same is true for providers employed by a Federally Qualified Health Center.

Are hospitalists required to enroll as ROPA providers?
Yes, the federal enrollment requirement applies to hospitalists who write prescriptions or make referrals or orders for Medicaid recipients.

Are interns or medical residents required to enroll as ROPA providers?
Interns and medical residents cannot enroll in Florida Medicaid. The NPI of the licensed supervising physician must be reported as the ROPA provider on claims for services that are ordered, referred, and prescribed by interns and medical residents.

Health Plan FAQs

Does the ROPA enrollment type meet the enrollment requirements for health plan participating providers?
No, ROPA enrollment is applicable to providers who only refer, order, prescribe, or attend and are not identified as the billing or rendering provider on encounters submitted by health plans. Health plan participating providers that render and/or bill for Medicaid services must have a Full or Limited enrollment. Health plan participating providers who are Registered also meet the requirements for encounter processing and Provider Network Verification (PNV) at this time. Providers submitted on a health plan’s PNV submission who only have a ROPA enrollment will receive the following warning message: “Warning: Enrollment Type ROPA not permitted for PNV Network Standards.”

How does the new ROPA enrollment type and ROPA requirements impact health plans?
The ROPA enrollment type is not applicable for health plan participating providers. Non-participating health plan ROPA providers are not currently required to enroll in accordance with CMS guidance. Health plans should review the ROPA-related error codes applicable to professional, institutional, and dental encounters in the Quick Reference Guides located on the public Web Portal. Error codes are currently informational and will not result in an encounter denial.

Are ROPA enrollment requirements and ROPA-related encounter edits applicable when the health plan is secondary, such as when the health plan enrollee has Medicare or other primary insurance?
The federal enrollment requirement for providers who only order or refer services for health plan enrollees does not extend to providers designated as out-of-network or who do not meet the definition of a network provider in 42 CFR 438.2. Therefore, Medicare and other insurance ROPA providers are subject to enrollment requirements to the extent these providers are also participating in your health plan.
However, please note that ROPA-related encounter edits are applicable to all health plan encounter submissions regardless of whether the providers identified on the encounters are participating in a health plan network. Registered providers are currently accepted on encounters.

Is the NPI crosswalk methodology applicable to ROPA providers submitted on health plans encounter?
Yes, if the ROPA provider has an NPI crosswalk, then the health plan encounter should contain the ROPA provider’s NPI and taxonomy code, if applicable.

Contact Us

We're here to help! Providers may contact us at the following information.

Visit the Florida Medicaid Web Portal at mymedicaid-florida.com to access the EDI companion guides and to stay up-to-date on all things ROPA.

Visit the Agency’s website at ahca.myflorida.com to access service-specific policies, as well as other resources.

Contact the Provider Enrollment Contact Center at 1-800-289-7799, option 4, if further enrollment assistance is needed.