



RICK SCOTT
GOVERNOR

Better Health Care for all Floridians

ELIZABETH DUDEK
SECRETARY

September 2, 2011

Dear Therapy Services Provider:

The Agency for Health Care Administration (Agency) has contracted with eQHealth Solutions, Inc. for prior authorization of physical, occupational, and speech-language pathology therapy services for Medicaid fee-for-service and MediPass recipients. The purpose is to prevent unnecessary services or inappropriate use of Medicaid funds.

eQHealth Solutions, Inc. has been the Centers for Medicare & Medicaid Services' Quality Improvement Organization (QIO) in Louisiana for over 23 years. They hold contracts for utilization management and peer review activities for the Medicaid programs in Mississippi and Illinois. In addition, eQHealth Solutions is accredited through the Utilization Review Accreditation Commission (URAC).

eQHealth Solutions will host training sessions for Medicaid therapy providers in six locations around the state beginning in September 2011. This training is to instruct and prepare you to use eQSuite to request prior authorization for therapy services. The same information will be presented at each training session. Tentative training dates and times are:

Tallahassee, FL	September 16, 2011	1:00 PM – 4:00 PM
Jacksonville, FL	September 19, 2011	8:30 AM – 12:30 PM and 1:30 PM – 5:30 PM
Orlando, FL	September 21, 2011	8:30 AM – 12:30 PM and 1:30 PM – 5:30 PM
Tampa, FL	September 23, 2011	8:30 AM – 12:30 PM and 1:30 PM – 5:30 PM
Broward County, FL	September 26, 2011	8:30 AM – 12:30 PM and 1:30 PM – 5:30 PM
Miami, FL	September 27, 2011	8:30 AM – 12:30 PM and 1:30 PM – 5:30 PM

NOTE: Please visit the eQHealth Solutions website at <http://fl.eqhs.org> for specific training locations and to register for one or more of the training sessions.

eQHealth Solutions will host additional web-based training sessions throughout October. The Agency will provide updates on this implementation through the Florida Medicaid Web Portal, Medicaid Health Care Alerts and the eQHealth Solutions website.

Sincerely,

Beth Kidder, Chief
Bureau of Medicaid Services

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