Dear Therapy Services Provider:

The Agency for Health Care Administration (Agency) has entered into a contract with an entity known as Simply Better Health, to function as a managing entity for the MediPass Program. As the managing entity, Simply Better Health will partner with eQHealth Solutions, Inc. to perform prior authorization of therapy services. You will see little change in the way you request authorization for services. The documentation needed to receive approval for therapy services will not change.


Simply Better Health, in coordination with eQHealth Solutions, Inc., will be hosting face-to-face and webinar training sessions. In the next couple of weeks, you will be receiving additional information and communication from Simply Better Health. Training dates and venue locations for each training session will be provided in the information you will receive from Simply Better Health. You will see little change in the way you request authorization for services. The documentation needed to receive approval for services will not change.

The Agency will provide periodic updates on this implementation and transition through the Florida Medicaid fiscal agent’s Web Portal and Medicaid Health Care Alerts. To learn more about Simply Better Health, please visit their website at http://www.simplybh.com, where you will find helpful information.

We appreciate the services you provide to Florida Medicaid recipients.

Sincerely,

Melanie Brown-Woofter, Chief
Bureau of Health Systems Development

MBW/pbj