



JEB BUSH, GOVERNOR

ALAN LEVINE, SECRETARY

Dear Home Health Services Provider:

Implementation of the web-based review process for precertification of home health visit services – iEXCHANGE, was started on June 23, 2004. The Medicaid Peer Review Organization (PRO) conducted training on iEXCHANGE for home health services providers from March 22, 2004 through May 20, 2004.

We have compiled information that indicates two-thirds of Medicaid home health service providers are utilizing iEXCHANGE. Please keep in mind that effective October 31, 2004, iEXCHANGE will be needed for precertification requests of home health visits.

During the month of September, the PRO will be conducting refresher training on this process. If you are not currently using iEXCHANGE to submit your precertification requests, we encourage you to visit the website: www.keprohomehealth.com as soon as possible to register for the September refresher training. You may also contact KePRO at 1-877-763-7720 with any questions you may have about this process.

Sincerely,

Robert E. Maryanski, Chief
Bureau of Medicaid Services

cc: Sue Gaffney, KePRO
Area Medicaid Offices

