April 29, 2005

Dear Provider:

The provider reimbursement process for Private Transportation (Provider Type 45) services has changed due to the implementation of the Medicaid Non-Emergency Transportation (NET) Services contract with the Florida Commission for the Transportation Disadvantaged. This contract is being phased in on a county-by-county basis over a four-month period starting November 1, 2004. All counties will be operating under the contract beginning March 1, 2005.

Under the contract, the Community Transportation Coordinator (CTC) for each county will pay non-emergency transportation providers for approved transportation services. It is essential that all Private Transportation providers (Provider Type 45) contact the CTC in their county of residence to arrange payment for transportation services. This also includes Medical Foster Care Parents (Provider Type 23) who provide private transportation services as Provider Type 45.

Claims filed with ACS for Medicaid Non-Emergency Transportation services provided on or after the contract start date for your county will be denied. Payment for these services will be made by the CTC in your county. Claims for services provided prior to the contract start date for your county should be filed with ACS as before.

You must contact the CTC as soon as possible to arrange for payment of transportation services. The method of payment is at the discretion of the CTC. They may pay mileage, per trip, by voucher, or by another method. The CTC may specify another appropriate mode of transportation.

The contract start date for each county is listed in Attachment A. Attachment B is a listing of the CTC’s by county. You may also contact the Commission for the Transportation Disadvantaged at (850) 410-5700 or toll free at (866) 374-3368 ext. 5700 for additional information.

Sincerely,

Thomas W. Arnold
Deputy Secretary for Medicaid

TWA/gd
Attachments
## Attachment A
### Contract Start Dates by County

<table>
<thead>
<tr>
<th>COUNTY</th>
<th>CONTRACT START DATE</th>
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<td>Flagler</td>
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<td>Polk</td>
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</tbody>
</table>

### Alachua
- MV Transit
- Mary Habig
- 3713 SW 42nd St. Suite 3
- Gainesville, FL 32608
- Phone: (352) 375-2784 x 1000
- Fax: (352) 378-6117

### Baker
- Baker County Council on Aging
- Tonnie Blakely
- 101 E. Macclellan Avenue
- Macclenny, FL 32063
- Phone: (904) 259-2223
- Fax (904) 259-6394
- Reservations: (904) 259-9315

### Bay, Holmes, Walton, Washington
- Tri-County Community Council, Inc.
- Annette Stewart
- 302 N. Oklahoma Street
- Bonifay, FL 32425
- Phone: (850) 547-3689
- Fax (850) 547-9806

### Bradford, Dixie, Gilchrist, Lafayette
- Suwannee River Economic Council
- Matt Pearson
- 302 N. Oklahoma Street
- Post Office Box 70
- Live Oak, FL 32060
- Phone: (386) 362-4115 x 234
- Fax (386) 362-4078
- Reservations: Bradford - (904) 964-6696
  Dixie, Gilchrist - (352) 498-7366
  Lafayette - (904) 294-2202

### Brevard
- Space Coast Area Transit
- Bob Roberson
- 401 S. Varr
- Cocoa, FL 32922
- Phone: (321) 635-7815 ext. 236
- Fax (321) 633-1905

### Broward
- Broward County Board of County Commissioners
- Ray Borlie or Ed Wisniewski
- 3201 Copans Road
- Pompano Beach, FL 33069
- Phone: (954) 537-6799
- Fax (954) 357-8345

### Calhoun
- Calhoun County Senior Citizens Association
- Marilyn Russell
- 16859 NE Cayson Street
- Blountstown, FL 32424
- Phone: (850) 674-4163
- Fax (850) 674-8384

### Charlotte
- Charlotte County Transit Department
- Richard Weingarten
- 25490 Airport Road
- Punta Gorda, FL 33950
- Phone: (941) 833-6244
- Fax (941) 639-7279
- Reservations: (941) 575-4000

### Citrus
- Citrus County Transit
- Lon Frye, Transit Manager
- 3600 West Sovereign Path, Suite 178
- Lecanto, FL 34461
- Phone: (352) 527-5420
- Fax (352) 527-7835

### Clay
- Clay County Council on Aging, Inc./Clay Transit
- Sheryl Hartzog/Renee Knight
- 604 Walnut Street
- Green Cove Springs, FL 32043
- Phone: (904) 284-5977
- Fax (904) 284-6733

### Collier
- Collier County Board of County Commissioners
- Lisa Hendrickson
- 2705 S. Horseshoe Drive
- Naples, FL 34104
- Phone: (239) 213-5889
- Fax: (239) 213-5899
- Reservations: (941) 649-0228
- Fax (941) 649-0464

### Columbia, Hamilton, Suwanee
- Suwannee Valley Transit Authority
- Jimmy Swisher
- 1907 Voyles Street
- Live Oak, FL 32060
- Phone: (386) 362-5332
- Fax (386) 362-4603

### DeSoto
- ATC Paratransit
- Tim Banks
- 2371 US 27 South
- Sebring, FL 33870
- Phone: (863) 382-6004
- Fax (863) 675-2126

### Duval
- Jacksonville Transportation Authority
- Patricia Collins, Manager
- 100 N. Myrtle Ave.
- P.O. Drawer "O"
- Jacksonville, FL 32203
- Phone: (904) 265-8951
- Fax (904) 265-8919

### Escambia
- Pensacola Bay Transportation
- Les Solberg
- 10 East Texar Dr.
- Pensacola, FL 32503
- Phone: (850) 469-8773
- Fax (850) 469-8907
- E-Mail:

### Flagler
- Flagler County Public Transportation
- Gary Willoughby
- 1000 Belle Terre Blvd.
- Palm Coast, FL 32164
- Phone: (386) 437-7300 x 318
- Fax (386) 437-7283

### Franklin
- Croom's, Inc.
- John Croom
- 133 Highway 98/ P.O. Box 6
- Apalachicola, FL 32329-0006
- Phone: (850) 653-2270
- Fax (850) 653-8887
- Reservations: (850) 653-2400

### Gadsden, Jefferson, Madison, Taylor
- Big Bend Transit, Inc.
- Ted Waters
- Post Office Box 1721
- Tallahassee, FL 32302
- Phone: (850) 574-6266
- Fax (850) 574-1531

### Glades, Hendry
- Good Wheels, Inc.
- Gary Bryant
- 10075 Bavaria Road, SE
- Ft. Myers, FL 33913
- Phone: (239) 768-2900
- Fax (239) 768-6187

### Gulf
- Gulf County Association of Retarded Citizens, Inc.
- Kathy Balentine
- 309 Williams Avenue
- Port St. Joe, FL 32456
- Phone: (850) 229-6550
- Fax (850) 227-2084

### Hardee, Highlands, Okeechobee
- ATC Paratransit
- Tim Banks
- 2371 US 27 South
- Sebring, FL 33870
- Phone: (863) 382-6004
- Fax (863) 382-8469

### Hernando
- MidFlorida Community Services, Inc.
- Richard Cook
- 1122 Ponce De Leon
- Brooksville, FL 34601
- Phone: (352) 799-1510 x 15
- Fax (352) 754-9390

### Hillsborough
- Hillsborough County Board of County Commissioners
- Edgar Martinez
- 4023 N. Armenia Ave., 3rd Floor
- Tampa, FL 33607
- Phone: (813) 276-8999 SC 543-8999
- Fax (813) 801-6823

### Indian River
- Indian River County Council on Aging
- Karen Wood
- 694 14th Street
- Vero Beach, FL 32960
- Phone: (772) 569-0903
- Fax (772) 569-8469

### Jackson
- JTrans
- Sharon Peeler
- Post Office Box 1117
- Marianna, FL 32447
- Phone: (850) 482-7433
- Fax (850) 482-7592
<table>
<thead>
<tr>
<th>County</th>
<th>Community Transportation Coordinators</th>
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<tbody>
<tr>
<td>Lake</td>
<td>Lake County Program Analysis and Contract Management</td>
</tr>
<tr>
<td></td>
<td>315 West Main Street, Room 338 Tavares, FL 32778-3229</td>
</tr>
<tr>
<td></td>
<td>Phone: (352) 253-6115 Fax (352) 343-9668</td>
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<tr>
<td>Lee</td>
<td>Good Wheels, Inc. Gary Bryant 10075 Bavaria Road, SE Ft. Myers, FL 33913</td>
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<td>Phone: (239) 768-2900 Fax (239) 768-6167</td>
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<tr>
<td>Leon</td>
<td>Talltran Donna Peacock 555 Appleyard Dr., Tallahassee, FL 32304</td>
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<tr>
<td></td>
<td>Phone: (850) 891.5196 Fax: (850) 891.5143</td>
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<tr>
<td>Levy</td>
<td>Levy County Board of County Commissioners Desirée Painter P. O. Box 310 Bronson, FL 32621</td>
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<tr>
<td></td>
<td>Phone: (352) 486.3485 Fax: (352) 486.3312</td>
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<tr>
<td>Liberty</td>
<td>Liberty County Transit Brenda Clay Post Office Box 730 Bristol, FL 32321</td>
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<tr>
<td></td>
<td>Phone: (850) 643-2524 Fax: (850) 643-5672</td>
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<tr>
<td>Manatee</td>
<td>Manatee County Board of County Commissioners Ralf Hessler 1108 26th Avenue, East Bradenton, FL 34208</td>
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<tr>
<td></td>
<td>Phone: (941) 747-8621 x 222 Fax: (941) 708.7464</td>
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<tr>
<td>Marion</td>
<td>Marion County Transit Donna Cart/ Gail Cross 1101 SW 20th Court Ocala, FL 34474</td>
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<td></td>
<td>Phone: 352-620-3501 Ext 125 Reservations: (352) 622-2450 Fax: (352) 629-6122</td>
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<tr>
<td>Martin</td>
<td>Council on Aging of Martin County, Inc. Barbara Timmerman 1835 SE Airport Rd. Stuart, FL 34996</td>
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<td></td>
<td>Phone: (772) 283.1814 x 881 Fax: (772) 219-8504</td>
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<tr>
<td>Miami - Dade</td>
<td>Miami-Dade Transit Agency Harry Rackard 3300 NW 32nd Avenue Miami, FL 33142</td>
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<td>Phone: (305) 267-6305 Fax: (305) 637-3784</td>
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<tr>
<td>Monroe</td>
<td>Guidance Clinic of the Middle Keys Maureen “Mo” Grynewicz 3000 411st Ocean Marathon, FL 33050</td>
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<tr>
<td></td>
<td>Phone: (305) 434-9000 or (305) 434.9088 Fax (305) 289-6158</td>
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<tr>
<td>Nassau</td>
<td>Care-A-Van Consolidated Transportation Services Steve Arseneau 1367 S. 18th Street Fernandina Beach, FL 32034</td>
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<tr>
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<td>Phone: (904) 261-0701 Fax (904) 261-0704</td>
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<tr>
<td>Okaloosa</td>
<td>Okaloosa County Board of County Commissioners Christy Johnson 1804 Lewis Turner Blvd. Suite 200 Ft. Walton Beach, FL 32547</td>
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<td>Phone: (850) 651-7533, Fax (850) 651-7706</td>
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<td>Orange, Osceola, Seminole</td>
<td>LYNX / Ar Link Billy Heamond 455 North Garland Ave. Orlando, FL 32801</td>
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<td>Phone: (407) 841-2279 Fax (407) 841-7262</td>
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<td>Palm Beach</td>
<td>Palm Beach Board of County Commissioners Palm Tran Connection Dennis Dee, Director of Paratransit 3040 South Military Trail, ext. 3030 Lake Worth, FL 33463</td>
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<td></td>
<td>Phone: (561) 649-9648 ext. 3030 Reservations: (561) 649-9838</td>
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<td>Pasco</td>
<td>Pasco County Public Transportation Thelma Williams 8620 Galen Wilson Boulevard Port Richey, FL 34668</td>
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<td></td>
<td>Phone: (727) 834-3200 Fax (727) 834-3344</td>
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<td>Pinellas</td>
<td>Pinellas County MPO Vacant 600 Cleveland Street Clearwater, FL 33755</td>
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<td></td>
<td>Phone: (727) 464-8200 Fax (727) 464-8201</td>
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<td>Polk</td>
<td>Polk County Transit Services Diane Slaybaugh, Planner II P.O. Box 9005, Drawer HS09 Bradenton, FL 33831-9005</td>
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<tr>
<td></td>
<td>Phone: (863) 534-5365/ Fax (863) 534-0421 TDD (863) 534-3826 Rides (863) 534-5500</td>
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<tr>
<td>Putnam</td>
<td>ARC Transit, Inc. Boyd Thompson 1209 Westover Drive Palatka, FL 32177</td>
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<td>Phone: (386) 325-9999 Fax (386) 328-9410</td>
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<td>St. Johns</td>
<td>St. Johns County Council on Aging, Inc. Catherine Brown/ Brian Nourse 180 Marine Street St. Augustine, FL 32084</td>
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<td>Phone: (904) 461-2012 Fax (904) 823-4803</td>
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<td>St. Lucie</td>
<td>St. Lucie County Board of County Commissioners Beth Ryder 437 North 7th Street Ft. Pierce, FL 34950</td>
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<td>Phone: (772) 462-1777 Fax (772) 462-1703</td>
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<td>Phone: (850) 469-8773 Fax (850) 469-8907</td>
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<td>Sarasota</td>
<td>Sarasota County Transportation Authority Bruce Begany 5303 Pinkney Avenue Sarasota, FL 34233</td>
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<td>Phone: (941) 861-1004 Fax (941) 861-1000</td>
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<td>Sumter</td>
<td>Sumter County Board of County Commissioners Pam Black/James Sparks 229 E. Anderson Avenue Bushnell, FL 35313</td>
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<tr>
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<td>Phone: (352) 793-0282 Fax (352) 568.6679</td>
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<td>Phone: (386) 496-2056 Fax (386) 496-1956</td>
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<td>Volusia</td>
<td>VOTRAN Lois Bollenback 950 Big Tree Road South Daytona, FL 32119</td>
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<td>Phone: (386) 756-7496 x 4112 Fax: (386) 756-7487</td>
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<td>Wakulla</td>
<td>Wakulla County Senior Citizens’ Council Neil Rozar 33 Michael Dr. Crawfordville, FL 32326</td>
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<td>Phone: (850) 926-7145 Fax (850) 926-8138</td>
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