



JEB BUSH, GOVERNOR

RUBEN J. KING-SHAW, JR., DIRECTOR

Dear Florida Medicaid Provider:

Consultec, Inc. - Beginning July 1, 1999 Consultec, Inc., became Medicaid's fiscal agent for the next five years. This letter gives you important final information about the transition from Unisys, Corp. to Consultec, Inc.

Consultec, Inc. Address, Phone Numbers and General Information – For your convenience, a chart is attached that gives you pertinent phone numbers and addresses for Consultec, Inc. Contact the fiscal agent for general information, provider enrollment information and claims inquiry.

Consultec, Inc., Field Representatives – Contact your local field representative to obtain technical support, training, and assistance with electronic billing software or claim resolution. A list of the names and phone numbers of the fiscal agent field representatives is attached.

AHCA Medicaid Area Offices – Contact the office in your area for assistance with claims that need special handling and assistance for transportation claims. A listing of the Medicaid area offices is attached for your convenience.

AHCA/Consultec, Inc., Web Site – Consultec's web site, <http://floridamedicaid.consultec-inc.com/>, is designed to provide you with up-to-date and detailed information about Florida Medicaid. The easy to use format will provide sub-menus to allow you to find pertinent and timely information.

AHCA Internet Site – General Medicaid information and publications and some forms may be viewed and downloaded from the AHCA web site <http://www.fdhc.state.fl.us/medicaid/index.html>.

Electronic Submission of Claims (ECS) – If you file Medicaid claims electronically and have not completed an AHCA Electronic Claims Submission Agreement and a Florida Medicaid Electronic Claims Registration form, you should do so immediately. Failure to return both completed forms will result in an inability to submit electronic claims. For a copy of the required



forms, you can go to the Agency Internet site listed above or you may call the Consultec Electronic Data Interchange Services (EDI) Help Desk at 1-800-829-0218. Please ensure that the information is legible, typed if possible, all boxes are appropriately checked and all blanks are completed. Return the form by overnight mail to:

Medicaid, Agency for Health Care Administration
Attention: EDI Support Unit
P. O. Box 13029
Tallahassee, FL 32317-3209

Florida Medicaid FaxBack – FaxBack is an enhanced voice response service for recipient eligibility verification that has the additional capability of automatically generating a facsimile report and sending it to the provider's designated fax machine. FaxBack is easy to use. Anyone who has a touch-tone telephone and a fax machine can subscribe and use FaxBack. To enroll, call the Consultec EDI Support Unit at 1-800-829-0218, Option 1.

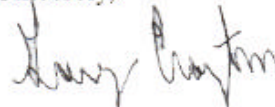
Red-Print Claim Forms – Consultec is providing a free replacement of the black-print claim forms 111 (Dental) and the 221 (Child Health Check-Up) with an equal number of the new red-print claim forms. Two red-print 021 (Long-Term Care) claim forms will go out with the TADS every month. To replace the 111 and 221 black-print claim forms, send them to:

Consultec, Inc.
Attention: Claims Unit
2316 Killearn Center Blvd., Suite 100
Tallahassee, FL 32308

Pharmacy Changes – All pharmacy claims will now be processed through the on-line prospective DUR edits. The pharmacy handbook should be mailed to providers during July 1999. New red-print pharmacy claim forms are available through Consultec now. You may order them by calling 1-800-289-7799.

Thank you for your continued assistance, cooperation and ongoing service to Florida's Medicaid recipients.

Sincerely,



Gary L. Crayton
Deputy Director Medicaid

GC/gc

Attachments/3

Important Telephone Numbers for Consultec, Inc.: Effective July 1, 1999

*** BOLDED TEXT: REPRESENTS NEW TELEPHONE NUMBERS**

Provider Support

Provider Inquiry (in-state).....	1-800-289-7799 (7am-6pm EASTERN TIME)
Provider Inquiry (out-of-state providers).....	1-800-955-7799 (7am-6pm EASTERN TIME)
*Provider Inquiry (in Tallahassee).....	1-850-201-1300 (7am-6pm EASTERN TIME)
*Provider Enrollment (in Tallahassee).....	1-850-201-1400 (8am-5pm EASTERN TIME)
Provider Enrollment.....	1-800-377-8216 (8am-5pm EASTERN TIME)

Electronic Claims Submission (ECS) Services

EDI Technical Support.....	1-800-829-0218 (8am-7pm EASTERN TIME)
*Electronic Claims Submission	1-850-201-1200 (24 hours)
*Automated Voice Response.....	1-800-239-7560 (24 hours)
*Automated Voice Response (in Tallahassee).....	1-850-201-1500 (24 hours)

Pharmacy Services

*Pharmacy Help Desk.....	1-800-603-1714 (7am-6pm EASTERN TIME)
*Pharmacy Prior Authorization(PA) Fax.....	1-877-614-1078 (8am-5pm EASTERN TIME)

IMPORTANT ADDRESSES

Consultec, Inc Provider Enrollment P.O. Box 7070 Tallahassee, FL 32314-7070	Consultec, Inc Non-Institutional Other P.O. Box 7050 Tallahassee, FL 32314-7050	Consultec, Inc Hospital Crossover P.O. Box 7064 Tallahassee, FL 32314-7064
Consultec, Inc Claims Inquiry P.O. Box 7070 Tallahassee, FL 32314-7070	Consultec, Inc Pharmacy P.O. Box 7082 Tallahassee, FL 32314-7082	Consultec, Inc UDR/DER/PA P.O. Box 7090 Tallahassee, FL 32314-7090
Consultec, Inc HCFA 1500 P.O. Box 7072 Tallahassee, FL 32314-7072	Consultec, Inc Transportation P.O. Box 7052 Tallahassee, FL 32314-7052	Consultec, Inc Member 88 P.O. Box 7092 Tallahassee, FL 32314-7092
Consultec, Inc Hospital P.O. Box 7062 Tallahassee, FL 32314-7062	Consultec, Inc Nursing Home TADS P.O. Box 7054 Tallahassee, FL 32314-7054	Consultec, Inc Adjustments and Voids P.O. Box 7080 Tallahassee, FL 32314-7080
Consultec, Inc CHC-Up [▲] /Dental/RPICC P.O. Box 7084 Tallahassee, FL 32314-7084	Consultec, Inc HCFA 1500 Crossover P.O. Box 7074 Tallahassee, FL 32314-7074	Consultec, Inc.* 2308 Killearn Center Blvd.#100 Tallahassee, FL 32308
▲ Child Health Care Check Up (CHC-Up) was formerly known as EPSDT		* ONLY for deliveries such as FedEx, UPS, etc.

Effective Date: July 1, 1999

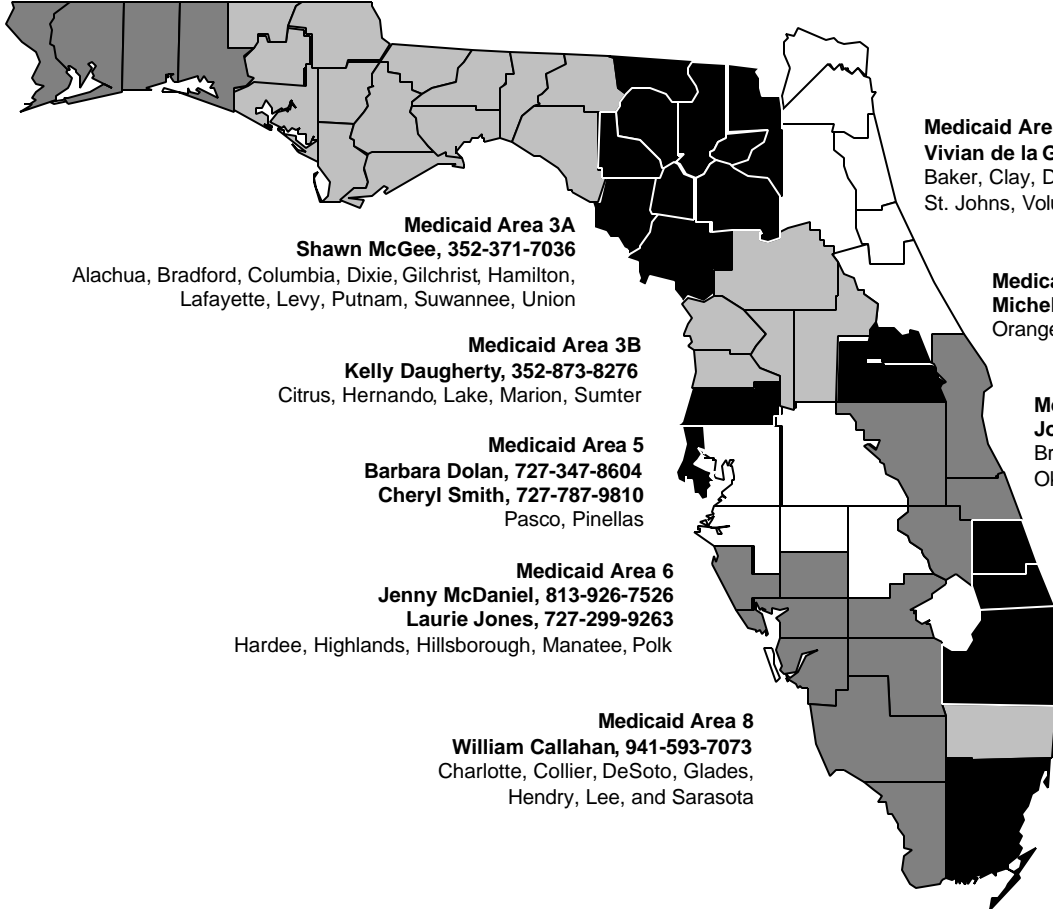
AREA MEDICAID OFFICES, ADDRESSES AND TELEPHONE NUMBERS

Areas - Counties Covered	Address	Phone
Area 1 - Escambia, Okaloosa, Santa Rosa, Walton	6425 Pensacola Blvd., Ste. 1 Pensacola, FL 32505-1701	(850) 494-5840 (800) 303-2422
Area 2A - Bay, Gulf, Franklin, Holmes, Jackson, Washington	651-K West 14th Street Panama City, FL 32401	(850) 872-7690 (850)226-7690
Area 2B - Calhoun, Gadsden, Jefferson, Liberty, Leon, Madison, Taylor, Wakulla	2639 N. Monroe Street Suite 104-B Tallahassee, FL 32303-4094	(850) 921-8474 (800) 248-2243
Area 3A - Alachua, Bradford, Columbia Dixie, Gilchrist, Hamilton, Lafayette, Levy, Putnam, Suwannee, Union	1130 Northeast 16th Avenue Gainesville, FL 32601-4557	(352) 955-5192
Area 3B - Citrus, Hernando, Lake, Marion, Sumter	2441 W. Silver Springs Blvd. Ocala, FL 34475	(352) 732-1349
Area 4A - Baker, Clay, Duval, Nassau, St. Johns	Duval Regional Service Center 921 N. Davis St., Bldg. A, Ste. 160 Jacksonville, FL 32209-6806	(904) 353-2100
Area 4B - Flagler, Volusia	N. Palmetto Avenue, Suite 336 Daytona Beach, FL 32114-4404	(904) 238-4803 (800) 940-4803
Area 5 - Pasco, Pinellas	11351 Ulmerton Rd., Suite 100 Largo, FL 33778-1630	(813) 588-6857 (800) 299-4844
Area 6 - Hardee, Highlands, Hillsborough, Manatee, Polk	6800 N. Mabry Hwy., Ste. 220 Tampa, FL 33614	(813) 871-7600 (800) 226-2316
Area 7 - Brevard, Orange, Osceola, Seminole	400 W. Robinson Street Suite 309 - South Tower Orlando, FL 32801	(407) 245-0862 (877) 254-1055
Area 8 - Charlotte, Collier, DeSoto, Glades, Hendry, Lee, Sarasota	P.O. Box 60127 2295 Victoria Ave. Ft. Myers, FL 33906-0127	(561) 881-5080 (800) 226-5082
Area 9 - Indian River, Okeechobee Martin, Palm Beach, St. Lucie	1710 Tiffany Dr., Ste. 200 West Palm Beach, FL 33407	(954) 202-3200
Area 10 - Broward	1400 W. Commercial Blvd., Ste. 110 Ft. Lauderdale, FL 33309	(954) 202-3200
Area 11 - Dade, Monroe	Koger Center, Manchester Bldg. 8355 NW 53 St., 2nd Floor Miami, FL 33166	(305) 499-2100

FIELD REPRESENTATIVE MAP

Medicaid Area 1
Andrea Redmon, 850-936-5592
Escambia, Okaloosa, Santa Rosa, Walton

Medicaid Area 2
Shenoa Robinson-Lacke, 850-523-0092
Douglas Tomlin, 850-877-7563
Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, Washington



Medicaid Area 3A
Shawn McGee, 352-371-7036
Alachua, Bradford, Columbia, Dixie, Gilchrist, Hamilton, Lafayette, Levy, Putnam, Suwannee, Union

Medicaid Area 3B
Kelly Daugherty, 352-873-8276
Citrus, Hernando, Lake, Marion, Sumter

Medicaid Area 5
Barbara Dolan, 727-347-8604
Cheryl Smith, 727-787-9810
Pasco, Pinellas

Medicaid Area 6
Jenny McDaniel, 813-926-7526
Laurie Jones, 727-299-9263
Hardee, Highlands, Hillsborough, Manatee, Polk

Medicaid Area 8
William Callahan, 941-593-7073
Charlotte, Collier, DeSoto, Glades, Hendry, Lee, and Sarasota

Medicaid Area 4
Vivian de la Gandara, 904-722-3591
Baker, Clay, Duval, Flagler, Nassau, St. Johns, Volusia

Medicaid Area 7
Michelle Newbold, 407-522-1496
Orange, Seminole

Medicaid Area 7 & 9
Joanne Cooper, 407-631-8020
Brevard, Indian River, Okeechobee, Osceola

Medicaid Area 9
Meryl Bershod, 561-799-3717
Martin, Palm Beach

Medicaid Area 10
Lori Van Loo-Smith, 954-733-7656
Broward

Medicaid Area 11
Joan Bastidas, 305-752-7039
Angela Ocejo, 305-648-1714
Dade, Monroe