October 17, 2012

Dear Physician or Primary Care Provider:

The Agency for Health Care Administration has executed two new contracts for statewide Comprehensive Hemophilia Disease Management program services. Effective November 1, 2012, recipients will be able to choose Caremark, LLC or Coram, LLC to provide their factor replacement drugs and related products.

In addition to providing factor replacement drugs and related products, the disease management vendors will be providing enrollees with nurse care management, education, and support through a 24/7 nurse help line. The vendors will also provide treating providers with current and nationally recognized treatment guidelines, provide training on such guidelines, assist with development of care plans, provide feedback of recipient adherence with treatment protocols, as well as, status reports addressing health care outcomes, specialty referral options, and consultative support prior to, during, and after surgery.

Thank you for your cooperation and continued support of Medicaid’s Comprehensive Hemophilia Disease Management Program. If you have further questions regarding this program, please contact your local Medicaid office.

Sincerely,

Melanie Brown-Woofter, Chief
Bureau of Health Systems Development

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