October 10, 2008

Dear Medicaid Provider:

Florida Medicaid has issued the revised Florida Medicaid Durable Medical Equipment and Supply Services Coverage and Limitations Handbook, July 2008. The revised handbook is available on the Medicaid fiscal agent’s Web Portal at http://mymedicaid-Florida.com. Click on Public Information for Providers, then on Provider Support, and then on Provider Handbooks. If you are unable to access the Internet, you may request a paper copy by calling the Provider Contact Center at 800-289-7799 and selecting Option 7.

The revised handbook contains updated provider qualifications and enrollment policies including mandatory accreditation, which is effective January 1, 2009.

Please contact your area Medicaid office if you have any questions. The area Medicaid offices’ phone numbers and addresses are available on the Agency’s website at http://ahca.myflorida.com. Click on Medicaid, and then on Area Offices. They are also listed in Appendix C of the Florida Medicaid Provider General Handbook. All the Medicaid handbooks are available on the Medicaid fiscal agent’s Web Portal at http://mymedicaid-Florida.com. Click on Public Information for Providers, then on Provider Support, and then on Provider Handbooks.

We appreciate the services that you provide to Florida’s Medicaid recipients.

Sincerely,

Beth Kidder
Chief, Bureau of Medicaid Services