



CHARLIE CRIST  
GOVERNOR

ANDREW C. AGWUNOBI, M.D.  
SECRETARY

August 13, 2007

Dear Medicaid Children's Medical Services Targeted Case Management Provider:

Some of you have expressed concern that home- and community-based waiver enrollment is not indicated on eligibility files available to providers when checking Medicaid eligibility. I know this is a problem in efforts to ensure that TCM services are not billed improperly.

To help with this, our area Medicaid offices will begin providing you information on people who are enrolled in waivers and are, inadvertently, receiving TCM services.

Medicaid will run a monthly report, by provider, of persons for whom claims were submitted for both TCM and home- and community-based waiver services. Each area Medicaid office will mail those providers the names of people for whom duplicative services were billed. Providers can then void these claims and avoid any recoupment or further action by the Agency. Please note that this affects only individuals who receive TCM services on a fee-for-service basis and are not enrolled in a health maintenance organization.

This notification does not change the provider's responsibility to follow Medicaid policy, which states: "Case management services are provided to Medicaid eligible individuals who are not receiving case management services under an approved waiver program..." (Rule 59G-8.300, Florida Administrative Code).

Providers should make every effort to determine in advance whether a person is receiving waiver services. We operate waivers for people with developmental disabilities; Acquired Immune Deficiency Syndrome (AIDS); those who are aged and disabled; people who have traumatic brain or spinal cord injuries; and people diverted from nursing homes. People who seek TCM services should receive a careful assessment of both needs and current services. If a person appears to meet eligibility for one of Medicaid's home- and community-based waivers, please instruct your intake staff to make any necessary contacts to determine the person's waiver status before delivering targeted case management services.

Please contact your area Medicaid office if you have any questions or would like assistance in complying with this important TCM regulation.

Sincerely,

Thomas W. Arnold  
Deputy Secretary for Medicaid

TWA/sd/cr