



CHARLIE CRIST
GOVERNOR

ANDREW C. AGWUNOBI, M.D.
SECRETARY

April 13, 2007

Dear Medicaid Mental Health Targeted Case Management Provider:

I am writing to offer the Agency for Health Care Administration's (Agency's) assistance in complying with the requirement in the July 2006 Targeted Case Management (TCM) Handbook that prohibits Medicaid reimbursement of targeted case management services for beneficiaries who are enrolled in a Medicaid funded home and community based waiver. This requirement is found on page 2-9 of the TCM Handbook.

In response to TCM providers' concerns that enrollment in a home and community based waiver is not indicated on eligibility files available to providers when checking Medicaid eligibility, Medicaid Area Offices have agreed to assist in providing you information regarding individuals who are enrolled in waivers and are, inadvertently, receiving TCM services. On an ongoing monthly basis, Medicaid will run a report, listed by individual providers, of persons for whom claims were submitted for both TCM and home and community based waiver services. Each Medicaid Area Office will mail to affected providers the names of individuals for whom duplicative services have been billed. The TCM provider will then be able to void its claims in a timely manner and avoid any recoupment or further action by the Agency. Please note that this affects only individuals who receive TCM services on a fee for service basis and are not enrolled in a Health Maintenance Organization or a Prepaid Mental Health Plan.

Medicaid's efforts do not diminish, negate or replace the provider's responsibility to adhere to Medicaid's policy which states: "Medicaid will not reimburse mental health targeted case management services for recipients who are enrolled in a home and community based services waiver program." (Page 2-9, TCM Handbook)

It is strongly recommended that providers make every effort to determine prospectively whether a person is receiving waiver services. Medicaid currently operates waivers for eligible persons with developmental disabilities, Acquired Immune Deficiency Syndrome (AIDS); persons who are aged and disabled; have traumatic brain or spinal cord injuries, and persons who are diverted from nursing homes. TCM providers should carefully assess the service needs of persons presenting for TCM services, and discuss with beneficiaries their current services and service needs.

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If a beneficiary appears to meet eligibility for one of Medicaid's home and community based waivers, please instruct your intake staff to conduct a very comprehensive intake interview and make any necessary contacts to determine the individual's waiver status prior to delivering targeted case management services.

Please contact your area office if you have any questions or would like assistance in meeting this important TCM regulation.

Sincerely,

A handwritten signature in black ink, appearing to read "TWA - Arnold". The signature is written in a cursive style with a horizontal line under the name.

Thomas W. Arnold
Deputy Secretary for Medicaid

TWA/cgg