April 11, 2007

Dear Medicaid Provider:

Florida Medicaid revised the Florida Medicaid Provider General Handbook effective January 2007. The revised handbook contains several revisions in provider enrollment policies due to the National Provider Identifier (NPI), most notably a change to the requirement to obtain a Medicaid ID for each location where services are rendered. The revised handbook also includes updated managed care and recipient eligibility policies and an updated list of important addresses and telephone numbers. Please use this handbook in place of the October 2003 version, which is now obsolete.

You may view or print a copy of the revised handbook from the Medicaid fiscal agent’s website. Click on Provider Support, and then on Handbooks. If you are unable to log on the Internet, you may obtain a paper copy by calling the fiscal agent’s Provider Enrollment line at 800-377-8216.

Please contact your area Medicaid office if you have any questions. The area Medicaid offices’ phone numbers and addresses are available on the Agency’s website at http://ahca.myflorida.com. Click on Medicaid, and then on Area Offices. They are also listed in Appendix C of the Florida Medicaid Provider General Handbook. All the Medicaid handbooks are available on the Medicaid fiscal agent’s website at http://floridamedicaid.acs-inc.com.

We appreciate the services that you provide to Florida’s Medicaid recipients.

Sincerely,

Alan Strowd
Chief, Bureau of Medicaid Contract Management