



RICK SCOTT
GOVERNOR

Better Health Care for all Floridians

ELIZABETH DUDEK
SECRETARY

November 4, 2011

Dear Dental Provider:

In the 2010 proviso language (Specific Appropriation 204 of HB 5001), the Agency was directed to implement a statewide Prepaid Dental Health Plan (PDHP). As a result, Florida Medicaid has contracted with two PDHPs, DentaQuest and Managed Care of North America (MCNA), to provide children's dental services in all Florida counties except Miami-Dade and the Reform counties, which are Baker, Broward, Clay, Duval, and Nassau. The expansion will be implemented as follows:

- January 1, 2012: Medicaid Area Nine.
- April 1, 2012: Medicaid Areas Four, Five, and Eight.
- May 1, 2012: Medicaid Areas One, Two, Seven, and Monroe County.
- June 1, 2012: Medicaid Areas Three and Six.

The PDHPs must cover all Medicaid State Plan dental services for children through age 20 years. Except for children enrolled in Medicaid managed care plans offering optional dental services, and a few special services excluded groups, most Medicaid children will be required to enroll in one of the two PDHPs once the program goes live in their county of residence. The amount, duration, and scope of covered dental services will remain the same.

The PDHPs will be responsible for processing claims for their members. Current Medicaid fee-for-service dental providers will not be able to bill fee-for-service for children enrolled in either of the two PDHPs. If the provider is also part of the PDHP network where the child is enrolled, services will be reimbursed through the PDHP. As always, it will be important for providers and their staff to carefully check a recipient's eligibility and enrollment information prior to providing services in order to prevent billing issues.

Providers who are interested in becoming part of one or both of the PDHP networks should contact the toll-free number for DentaQuest **1-877-468-5581** or MCNA Dental Plans **1-855-776-6262 (PRO-MCNA)**. A provider may participate in both networks.

Please visit the Florida Medicaid PDHP website (www.AHCA.MyFlorida.com/MedicaidPDHP) and sign up to receive alerts via email as more information becomes available.

Sincerely,

Melanie Brown-Woofter
Chief, Bureau of Health Systems Development

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