August 2, 2005

Dear Medicaid Provider:

In July I wrote to you about changes Medicaid is making in the way we handle prior authorization for private duty nursing and personal care services. This is an update to that information.

Beginning August 15, 2005, all prior authorization requests for private duty nursing and personal care services should be submitted to Keystone Peer Review Organization, Inc. (KePRO). Please do not submit them to the Medicaid Area Office service authorization nurse after that date.

This change is in response to action by the Florida Legislature establishing new requirements under Section 409.905(4)(b), Florida Statutes. I appreciate your patience during this transition process.

KePRO and Medicaid will offer provider training on the new prior authorization process on August 9 and August 11. KePRO will send you a notice that includes training times and how to access the training sessions.

Thank you for the services you provide to Florida’s Medicaid recipients.

Sincerely,

Thomas W. Arnold
Deputy Secretary for Medicaid