



RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

October 10, 2011

Dear Medicaid Provider:

The Agency for Health Care Administration has contracted with MedSolutions to authorize Advanced Outpatient Diagnostic Imaging services for Medicaid recipients. All outpatient CT, CTA, MRI, MRA, and PET studies performed on or after **December 1, 2011** require prior authorization from MedSolutions. MedSolutions will, however, begin accepting authorization requests on Monday, November 14, 2011.

To request an authorization, you may use MedSolutions' Web Portal [www.medsolutionsonline.com](http://www.medsolutionsonline.com), call (888) 693-3211, or fax a request form (available on the Web Portal) to (888) 693-3210. MedSolutions will communicate authorization determinations via fax to both the ordering physician and requested facility.

When imaging in less than 48 hours is required due to a medically urgent condition, please call MedSolutions for authorization. MedSolutions will expedite the review process. Please indicate that the authorization is for medically urgent care.

You will soon be receiving a letter from MedSolutions containing more information about the program, as well as the Web and Town Hall orientation sessions that will be available. These sessions will provide you with the tools and resources in order to successfully request an authorization from MedSolutions. The orientation schedule will be placed at [www.medsolutions.com/implementation/AHCA/index.html](http://www.medsolutions.com/implementation/AHCA/index.html).

If you have any questions regarding this new program, please contact MedSolutions' Customer Service Department at (888) 693-3211.

Sincerely,

Beth Kidder, Chief  
Bureau of Medicaid Services

BK/js

