August 7, 2001

Dear Hospital Provider:

Let me begin by extending my appreciation for your continued provision of quality services for Medicaid recipients and your ongoing support of the Disease Management Initiative (DMI).

The Agency is always seeking methods to keep providers in serving Medicaid recipients. We are enhancing the Medicaid Eligibility Verification System (MEVS) system to include information on the DMI.

Now, along with other pertinent information about recipient eligibility, a new 2 digit number (Organization Code) will appear along with a “D” or “DMO” designating that the recipient is enrolled in a Disease Management Organization (DMO). Please note that the designation of "D" or "DMO" is also an indication that this recipient is in MediPass. Therefore, the MediPass primary care physician/phone number should be listed on the printout. When the “D” or “DMO” code and the 2 digit number appear, your staff should call the corresponding DMO using the appropriate “1-800” number, giving the recipient’s name, MediPass ID number, and the name of your facility. The DMO needs to be notified each time a recipient attempts to secure, or does secure, health care services at your facility.

If you have any questions or difficulties, please contact your Area Medicaid Office.

Please post the attached list of the DMOs, organization codes and telephone numbers for staff convenience. This enhancement is scheduled to go online August 15, 2001.

I believe this new service will involve the DMO sooner in the recipient’s care and thus encourage improved health care and reduced expenditures.

Thank you in advance for your continued support. Your partnering with the DMOs is essential to making this valuable program successful for MediPass recipients.

Sincerely,

Bob Sharpe
Deputy Secretary for Medicaid

Enclosure
Recipients name, Medicaid ID number and the name of your facility.

For example: If the code "01" appears, you must call Positive Health Care and state the

(2) You must call the corresponding DMO using the above "1-800" number

As you verify a Medicaid recipient's eligibility:

Effective August 15, 2001, a 2-digit code will appear in the Medicaid Eligibility Verification System (MEVS).

<table>
<thead>
<tr>
<th>PHONE NUMBER</th>
<th>CODE</th>
<th>DMO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-888-599-8188</td>
<td>07</td>
<td>Coordinated Care Solutions, Inc.</td>
</tr>
<tr>
<td>1-800-304-0468</td>
<td>06</td>
<td>Life Masters Supported Self Care, Inc.</td>
</tr>
<tr>
<td>1-800-767-0063</td>
<td>05</td>
<td>RMS Disease Management, Inc.</td>
</tr>
<tr>
<td>1-800-225-3567, ext. 4223</td>
<td>04</td>
<td>Caremark, Inc.</td>
</tr>
<tr>
<td>1-800-832-0078</td>
<td>01</td>
<td>Positive HealthCare</td>
</tr>
</tbody>
</table>

When Medicaid Recipient IS Admitted Code - Specified DMO

Remember to Notify

Laura Brown, Acting Secretary
Assistant for Medicaid Administration

State of Florida