



RICK SCOTT  
GOVERNOR

**Better Health Care for all Floridians**

ELIZABETH DUDEK  
SECRETARY

June 7, 2011

Dear Medicaid Provider:

The Agency for Health Care Administration (Agency) entered into a contract with eQHealth Solutions, Inc., for utilization management, including prior authorization for all inpatient medical and surgical services.

eQHealth has been offering Web based training sessions for providers who will need to submit requests in their system (eQSuite) for elective inpatient procedures. This is a reminder that if you have not attended one of these trainings you will not be able to log into the eQSuite system for prior authorization when eQHealth becomes the new vendor on June 1<sup>st</sup>. Remember that authorization for scheduled elective surgeries must be obtained prior to admission. You may go to the eQHealth web site at <http://fl.eqhs.org> to obtain more information.

As a reminder, all Medicaid providers should assure that their mailing addresses as well as physical service addresses are updated in our system to ensure proper notification regarding any changes and updates. Please contact Medicaid provider enrollment at [www.MyMedicaid-Florida.com](http://www.MyMedicaid-Florida.com) if your contact information has changed.

Sincerely,

Beth Kidder, Chief  
Bureau of Medicaid Services

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